

Contact Details for UK Airport Special Assistance Services

The following is a list of published contact details for Passenger Assistance Services at UK Airports. You may wish to contact these services to confirm any assistance you require when travelling through a particular UK airport. However it is important to inform your airline or agent of any assistance you require, in regard to your disability, when booking your flight.

Details correct at the time of printing – November 2008

UK Airport	Service Provider	Contact Details
Aberdeen	G4S	+ 44 (0) 1224 725 767
Belfast City	Switchboard	+ 44 (0) 289 093 9093
Belfast International	Switchboard	+ 44 (0) 289 448 4848
Birmingham	Airport Information	+ 44 (0) 121 767 7798/9
Bournemouth	G4S	+ 44 (0) 7525 736253
Bristol	OCS	+ 44 (0) 1275 473403
Cardiff	Interserve	+ 44 (0) 1446 729329 Email: PRMDesk@cwl.aero
Doncaster Robin Hood		+ 44 (0) 1302 625099
Dundee		+ 44 (0) 1382 662200.
East Midlands	OCS	+ 44 (0) 1332 818426
Edinburgh	THS	+ 44 (0) 131 344 3449
Exeter	Airport Passenger Services	+ 44 (0) 1392 367433 (Option 8) handling2@exeter-airport.co.uk
London Gatwick	G4S	+ 44 (0) 1293 505 599
Glasgow International	THS	+ 44 (0) 141 842 7700 Email: info@thsscotland.co.uk
Glasgow Prestwick		+ 44 (0) 870 000 0123
Inverness		+ 44 (0) 1667 464000
London City	Customer Service	+ 44 (0)20 7646 000 cscsupervisor@londoncityairport.com
Liverpool	No information available	No information available
London Luton	Interserve	Email: disabledfacilities@ltn.aero
London Heathrow Terminal 1	Mitie	+ 44 020 8745 2165
Terminal 2	Mitie	+ 44 020 8745 2195
Terminal 3	OCS	+ 44 020 8745 2227
Terminal 4	Mitie	+ 44 020 8745 2357
Terminal 5	OCS	+ 44 020 3165 0285
London Stansted	Mitie	+ 44 (0) 870 000 0303
Manchester	OCS	+ 44 (0) 871 271 0711
Southampton	Aviance	Main Terminal + 44 (0) 870 040 0009 Planning Journey + 44 (0) 2380 627 391