



## October 2018 – Reading mobility team

Welcome to October's quarterly newsletter with updates from your local mobility team. Our team covers Berkshire, Oxfordshire, Buckinghamshire, Surrey and West Sussex.

### Important information

- Guide Dogs recently celebrated our 10,000<sup>th</sup> puppy! Celebrity, David Walliams helps us to celebrate this amazing milestone and the puppy was named David. To find out about the Puppy Walker or Boarder volunteer roles contact our office
- Guide dog owners across our area have recently been sent some tips on planning regular veterinary treatments for their dogs for routine treatments. If you have any questions or concerns regarding your guide dog's health or wellbeing, please telephone your Dog Care and Welfare Advisor Morven Thomas-Campbell at our office or Email: **[morven.thomas-campbell@guidedogs.org.uk](mailto:morven.thomas-campbell@guidedogs.org.uk)** If you need to speak to someone regarding an Emergency relating to your dog's health outside of these times, telephone our out of hours number: 0345 143 0217
- It's still a while off but this is the last E-News before Christmas. The Reading Mobility Team Office will be closed on the following days over the Christmas and New Year Period; Monday 24<sup>th</sup>, Tuesday 25<sup>th</sup>, Wednesday 26<sup>th</sup> December and Thursday 1<sup>st</sup> January. There will be a skeleton staff on other weekdays over the holiday period. In an emergency outside these times call our Out of Hours number: 0345 143 0217

### News

- What an amazing summer we had. The Reading team were out and about at community events. This included Reading Pride, which was a great day and allowed us to raise awareness about services we provide

- We are already making plans for next year including workshops for our customers. This include; Access with Confidence, Train Travel with Confidence and Tactile Surface Workshops. To find out more contact Clive Wood – Engagement Officer through our office or email: [clive.wood@guidedogs.org.uk](mailto:clive.wood@guidedogs.org.uk)
- We were saddened to hear that Susanne Howel recently passed away. Susanne was a great supporter of Guide Dogs for over 50 years. A collection in Susanne's memory raised £250 from friends and family. Susanne's family generously donated the collection to Guide Dogs. Our thoughts are with the Howel family
- October saw Guide Dog Week. Our amazing fundraising branches were busy with collections and other supporters took part in a range of fundraising activities. Thank you to everyone who took part for all your support. To find out more about our local fundraising branches contact the office

## Service updates

- By August, in the Reading Mobility Team area, there were 14 new guide dog partnerships and 79 more My Guide interventions. Our CYP team have carried out 91 interventions. With our Orientation and Mobility team carrying out 189 activities. We also have 149 new volunteer roles. It's certainly been a busy year so far

## Campaign updates

- This November, there will be a range of activities for you to get involved in and take action, to make your MP truly understand the ongoing access issues faced by guide dog owners. **Are you all in?** Go to the Campaigns section of the Guide Dogs website to find out more: [www.guidedogs.org.uk/campaigns](http://www.guidedogs.org.uk/campaigns)

## Events

- Just a reminder of the regular coffee mornings in; Thatcham, Didcot, Chichester, Slough, Winnersh and Milton Keynes. It's a great way to meet up with other members of the Guide Dogs family in your area. Find out more by contacting our office.

## Contacts

You can contact the Reading Mobility Team by email: [reading@guidedogs.org.uk](mailto:reading@guidedogs.org.uk) or telephone: 0345 143 0224 Please note that the content of this email can also be heard via a recorded message on the following phone number: 0118 337 3817

If you no longer wish to receive emails from Guide Dogs, email: [unsubscribe@guidedogs.org.uk](mailto:unsubscribe@guidedogs.org.uk).