

Volunteering Policy Summary

Volunteers are central to our work, and your time and skills help people with sight loss to live the life they choose.

The Volunteering Policy is one way we communicate our approach and principles for how we enable volunteering to succeed at Guide Dogs.

In summary:



Your role matters.

Every contribution helps us achieve our mission and makes a real difference.



We care about you.

We aim to create a positive and rewarding volunteering experience. We invest in good volunteer management and work to build supportive relationships between staff and volunteers.



Everyone belongs.

Guide Dogs is an inclusive community. We welcome people from all backgrounds and value the diversity you bring.



Volunteering is flexible.

Volunteering with us is based on shared values, not a contract. You join freely and can step away at any time. Our Volunteer Agreement clarifies expectations and confirms any agreed expenses will be reimbursed.



Safety first.

Your safety and the safety of everyone involved with Guide Dogs is important. We follow robust safeguarding practices and ask volunteers to help maintain a safe environment.



Respecting your privacy.

We respect your personal information. Our Privacy and Data Retention Policies explain how your data is stored and used, and we are transparent about this.

The full policy can be found on the [volunteer information point \(vip\)](#).

Thank you for being part of our volunteer community.

